

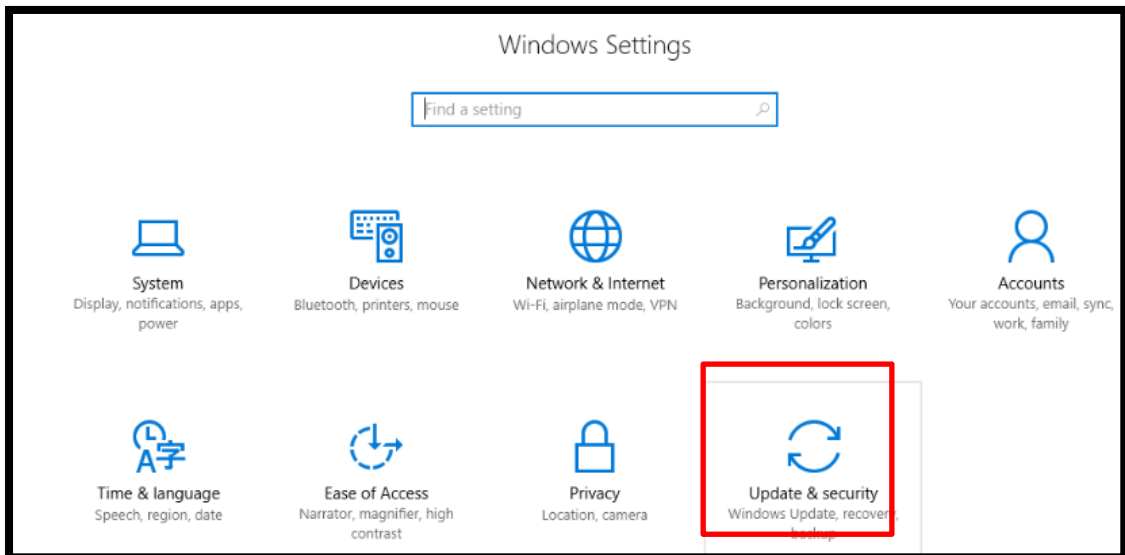


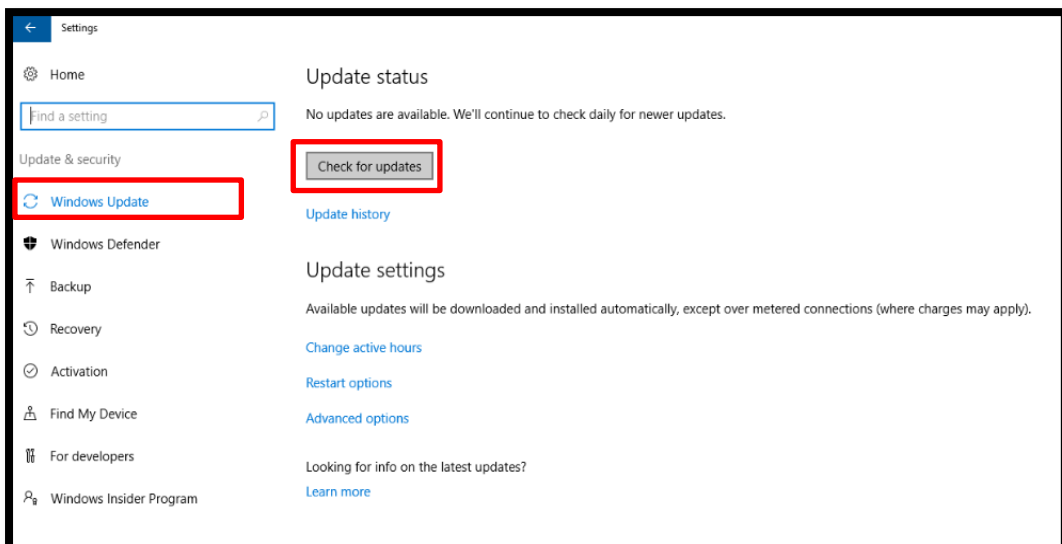
## Windows 10 Update process (RS3 - 1709)

### Steps to Install Windows 10 (1709) updates.

1. Connect CompBook to the Internet (Wi-Fi / LAN) also Make sure your PC is plugged in & you should have a good Internet connection speed to download updates faster.
2. Make sure that your CompBook has **10GB** (minimum) **free space** in Internal Storage (Local Disk: C drive)
3. Select  "Start Menu" > Click on  "Settings" > Select "Update & Security"



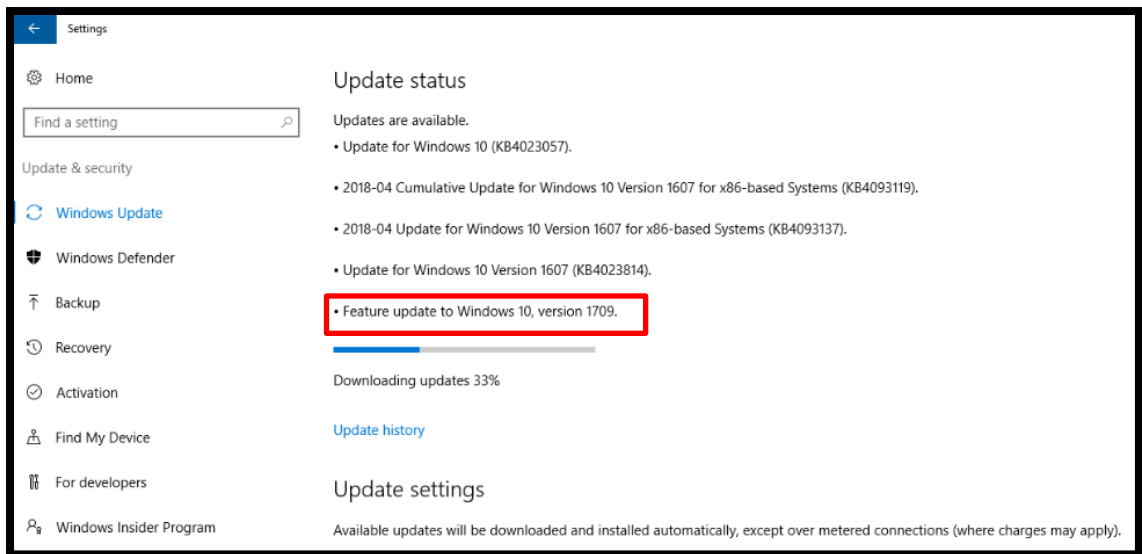
4. Now in "Windows Update"...Click on "Check for updates" to proceed for Latest updates which is released by Microsoft.



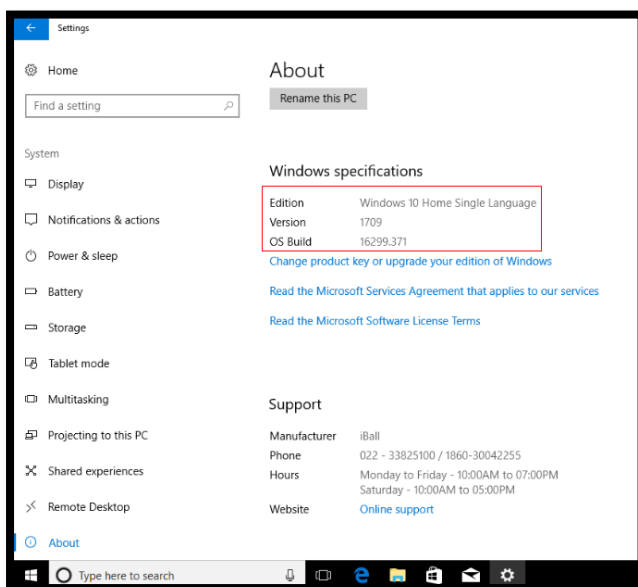
- Here, Windows will automatically download available updates and you can see “Feature update to Windows 10, version 1709”

Note: Windows updates (version 1709) will be approx. 7 to 8GB.

Once you finished download and install above (RS2-1703) updates, device will start downloading latest updates (RS3-1709) automatically.



- Device will restart several times to install the windows updates.
- Once you completed the RS3 - 1709 updates, you can check the details by “Setting > System > About”.



# Windows 10 Updates Issue – Q&A

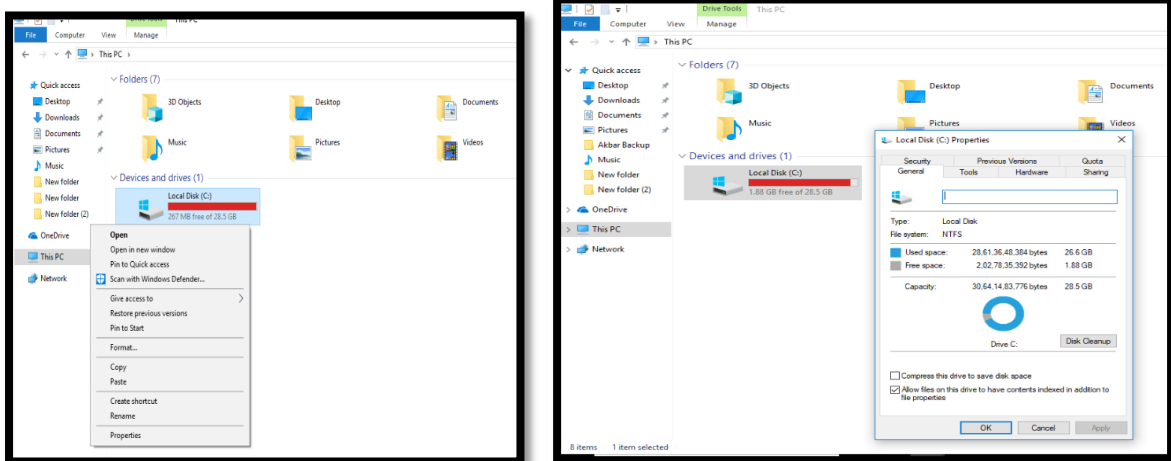
## Case - 1

Microsoft providing Windows 10 RS3 (1709) updates & the same need to be installed in your devices, but your C: drive does not have enough free space, so the error occurs and usually you need 10 GB minimum free disk space to upgrade to RS3 (1709).

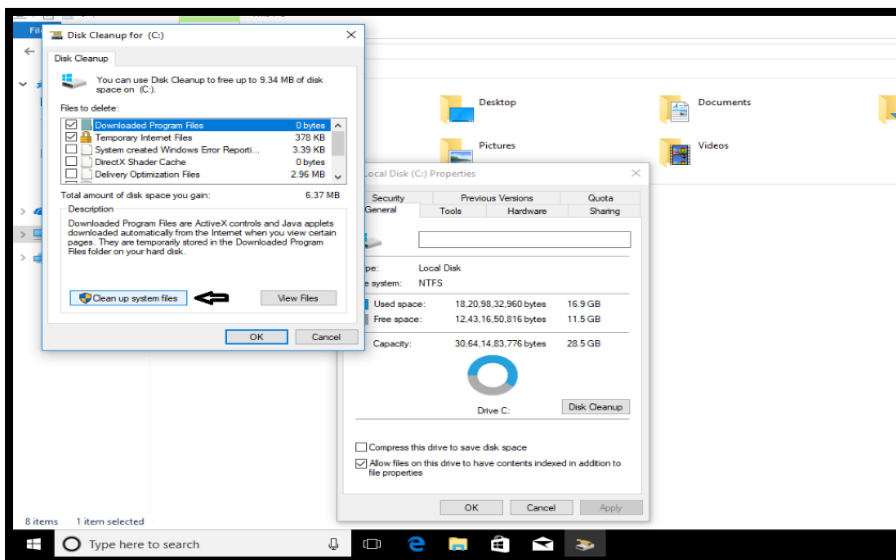
## Solution - 1

There are a few methods to free up disk space and reclaim some extra disk space from C: drive when there is not enough free disk space to install update. You may try one or more of them to resolve this.

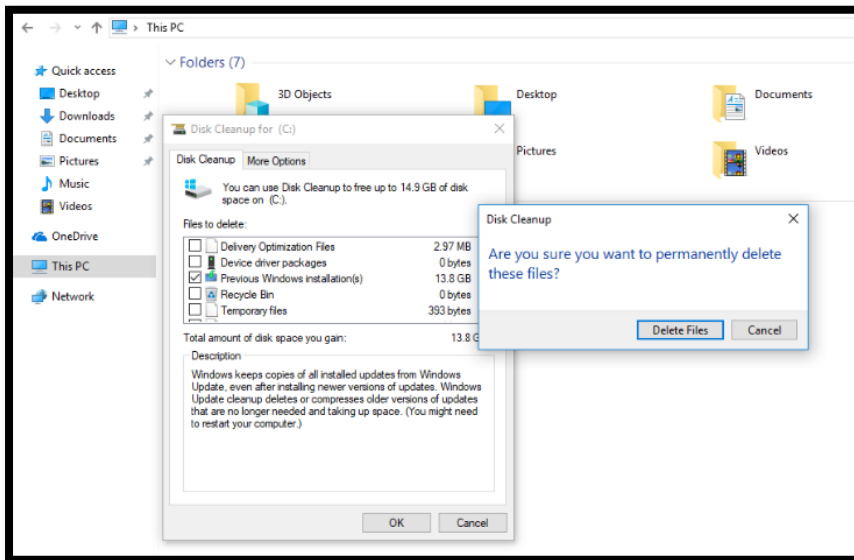
**Step 1:** In File Explorer > Right click on **“Local Disk (C :)”** > select **“Properties”** > Select **“Disk Clean-up”**



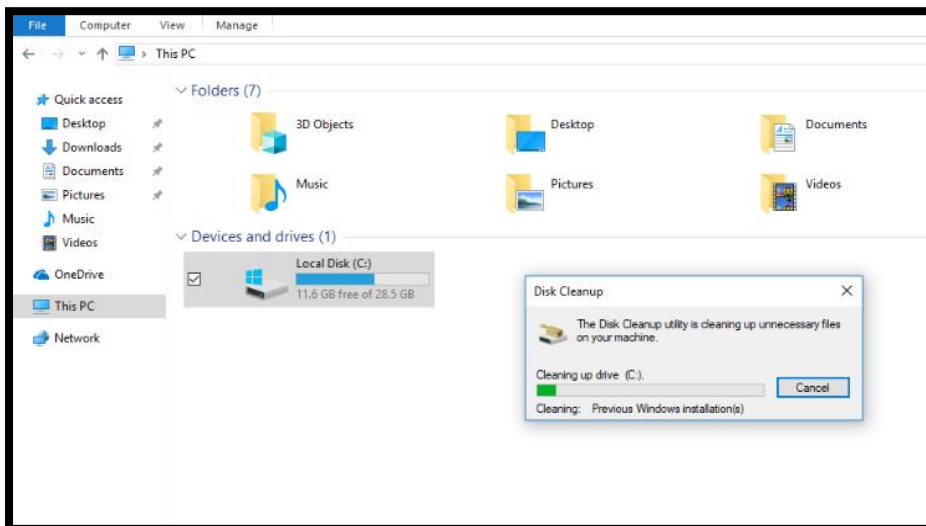
**Step 2:** Now, Select **“Clean up system files”** & it will scan the system files & you will get the list of the files which you want to delete.



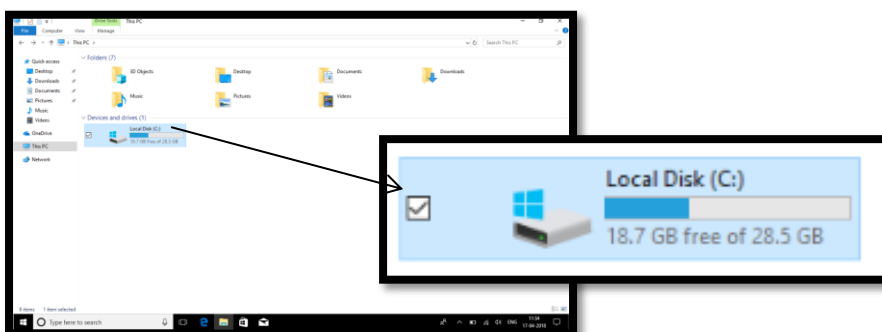
**Step 3:** In list of the files, select **“Previous Windows Installation(s)”** & also you can delete unwanted system files which you do not use & after that select **“OK”** & proceed for **“Delete files”**



**Step 4:** Now, Disk Clean-up will delete the unwanted files & Previous Windows Installation files as per below image.



**Step 5:** Once complete the above step 4, kindly restart the device & check for Local Disk (C :) drive storage details.

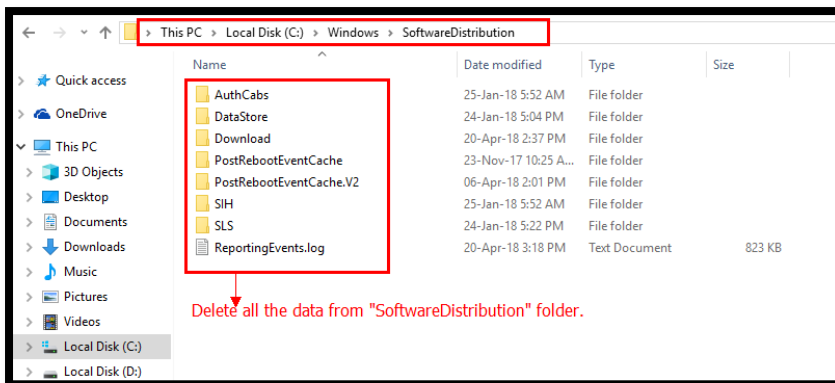
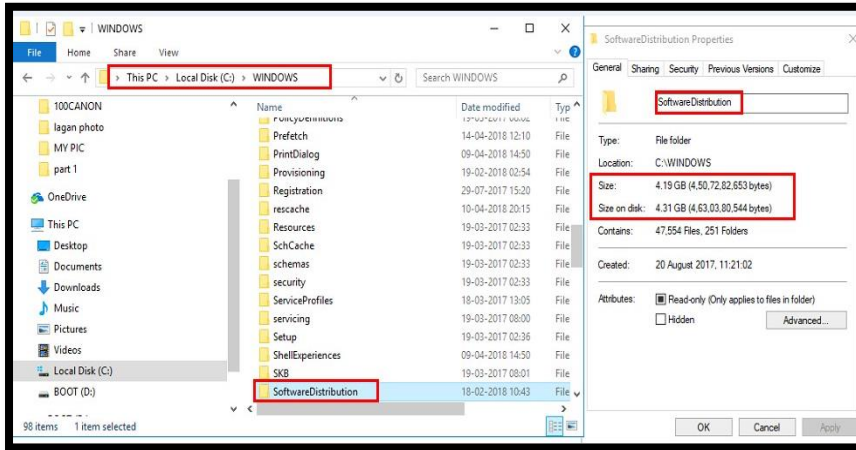


## Case - 2

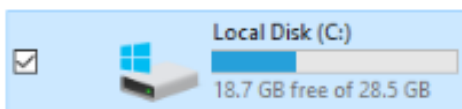
Usually, if you're having trouble with Windows Update, or after updates have been applied, it's safe to empty the content of the "Software Distribution" folder. Windows 10 will always re-download all the necessary files, or re-create the folder and re-download all the components, if removed.

## Solution - 2

**Step 1:** Open "Local Disk (C :) Drive" > Select "Windows" > Select & open "Software Distribution" > "Delete all the data from software Distribution folder" (Shift+Delete)



**Step 2:** After Delete the data from "SoftwareDistribution" folder, kindly re-start the device & check Local Disk (C :) drive storage.



## Case - 3

If you are not able to do the Windows update after trying Case 1 & Case 2 Solutions, then kindly visit your nearest iBall Service Centre or you can download the OS for your device from iBall Website.

<https://www.iBall.co.in/Downloads>

**Note:** Kindly take back-up of your personal data before submitting the device to service center or updating the OS.